

We understand that change can bring concerns, so we're here to address any questions you may have about our new system for recording Zoom meetings. Below are some key points to help clarify what this change means for you.

Why are Zoom meetings now being recorded?

> Purpose

To provide a reliable backup in case of technical issues, such as disconnections or steno machine malfunctions. These recordings are a safety net to ensure no important information is lost, keeping your work secure.

> Benefit

You can request a recorded Zoom file with immediate turnaround at no expense to you. To request the Zoom recorded files, email us at videoteam@magnals.com

Is Magna trying to replace reporters with this system?

> Absolutely Not

Our reporters are invaluable, and no technology can replace the skill, expertise, and nuance you bring to your work. The recordings are intended to support you, not replace you, ensuring you can do your job without interruptions or setbacks.

Are AI features being used on our Zoom meetings?

> No AI Features Enabled

We want to assure you that no AI features are enabled on our Zoom meetings. Although Zoom has launched new AI integration, we have disabled all AI features for legal proceedings – including and not limited to depositions, arbitrations and hearings. The recordings are purely for backup purposes and are not analyzed, transcribed, or processed by any AI technology. We want to ensure that transcripts remain in the hands of skilled professionals, without interference from automated tools.

What if I have concerns or feedback?

> **We Are Here to Listen**

If you have any concerns or feedback about this new system, please reach out. We are committed to working with you to ensure that this change benefits everyone. Call us at 866-624-6221 or email us at CustomerService@magnals.com

Contact Us

> **Thank You for Your Dedication and Hard Work**

Together, we're ensuring the highest standards in legal reporting.

For more information, feel free to contact us:

Email: CustomerService@magnals.com

Phone: 866-624-6221

Website: www.MagnaLS.com